

MONDRIAN

SINGAPORE DUXTON

Stories of Chinatown: A Walking Tour Guest Policy

Thank you for choosing to participate in **Stories of Chinatown: A Walking Tour** as part of your stay. Please review the following terms as you confirm your acceptance upon check-in.

Tour Details

- **Tour Name:** Stories of Chinatown: A Walking Tour
- **Duration:** Approximately 2 hours
- **Start Times:** 9:00 AM or 3:00 PM (as confirmed in advance)
- **Meeting Point:** Mondrian Concierge on the ground floor
- **Inclusions:** Guided walking tour; food and beverages are not included.

Terms and Conditions

- 1. Booking Confirmation:**
 - a. All tours must be booked and confirmed at least five (05) days in advance.
 - b. Please ensure you arrive at the concierge at least fifteen (15) minutes prior to the tour's start time.
- 2. Cancellations and Refunds:**
 - a. Tours are non-cancellable and non-refundable once confirmed.
- 3. Liability:**
 - a. Mondrian is not liable for any personal injuries, property damage, or losses incurred during the tour.
 - b. The guest indemnifies Mondrian Singapore Duxton and the tour operator - The Traveller, from any claims or damages, except in cases of gross negligence or misconduct by either party.
- 4. Health and Safety:**
 - a. Guests are responsible for assessing their physical ability to participate in the walking tour.
 - b. Comfortable attire and footwear are recommended.
- 5. Changes and Rescheduling:**
 - a. In the event of unforeseen circumstances (e.g., inclement weather), Mondrian and The Traveller reserve the right to reschedule the tour.

Acknowledgment

Upon booking the tour, guest(s) confirm the understanding and acceptance of the terms and conditions listed above. Guest(s) also acknowledges the responsibility to adhere to the tour schedule and booking policy provided.